



Attachment 07

OFFEROR INFORMATION, ACKNOWLEDGEMENTS, AND CERTIFICATIONS

Offeror must provide complete responses to each item below. **Insert your responses into this worksheet directly below each question or prompt.**

I. OFFEROR INFORMATION

- A. Company's Full Legal Name:** Sentinel Offender Services, LLC
- B. Primary Business Address:** 1220 North Simon Circle, Unit C, Anaheim, California 92806
- C. Federal Tax Identification Number:** 33-0929945
- D. Entity Type:**
 - ☐ Sole Proprietorship
 - ☐ Partnership
 - ☒ Limited Liability Company
 - ☐ Corporation
- E. Artificial Intelligence Disclosure.** Was artificial intelligence technology used in the development or completion of any portion of this proposal? (Check one of the below.)
 - ☐ Yes
 - ☒ No

II. BUSINESS DETAILS

- A. Company Website.** Provide a URL for your company's website.

SENTINEL RESPONSE

www.sentineladvantage.com

- B. Company History.** Provide a brief history of your company, including the year of its founding and any material acquisitions or mergers in which it has been involved.

SENTINEL RESPONSE

BRIEF COMPANY HISTORY INCLUDING YEAR OF FOUNDING

Sentinel Offender Services, LLC ("Sentinel") is one of the nation's leading providers of electronic monitoring/offender services and has twenty-five (25) years of direct experience as an incumbent Electronic Monitoring contractor for WSCA Master Agreement #14600, NASPO Master Agreement #00212, and NASPO ValuePoint Master Agreement #22PSX0021. Sentinel has unparalleled experience in electronic monitoring and more specifically in successfully marketing national NASPO cooperative contracts, including but not limited to demonstrated by the following:

- + Sentinel's Management Team has over 200 years of combined experience directly within the Electronic Monitoring industry
- + Sentinel has twenty-five (25) years of direct experience as an incumbent Electronic Monitoring Contractor for WSCA Master Agreement #14600, NASPO Master Agreement #00212, & NASPO ValuePoint Master Agreement #22PSX0021
- + For NASPO ValuePoint Master Agreement #22PSX0021, Sentinel is an incumbent Contractor in all three (3) categories, serving approximately fifty-four (54) Participating Entities
- + Since 2012, Sentinel has returned over \$440,000.00 in administrative fees to NASPO ValuePoint

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- + Per the most recent NASPO ValuePoint Supplier Review, Sentinel remains the largest NASPO ValuePoint Contractor for Master Agreement #22PSX0021

Since our founding in 1993, Sentinel's core business operations have been solely focused on providing electronic monitoring services to criminal justice agencies nationwide. We are proud to remain an industry leader and to continue to bring innovative and progressive options to the agencies we serve. We provide 24 hours a day, 7 days a week, 365 days a year electronic monitoring and supervision services to 250+ agencies across the United States from our International Organization of Standardization (ISO) 9001:2015 Certified National Monitoring Centers and from highly trained staff nationwide.

Our professional staff of nearly 290 employees is dedicated solely to providing services within the offender management market. Currently, we have operations in 40+ states, operate 20+ office locations across the country, and monitor tens of thousands of participants nationwide daily through our wide array of services, products, and programs. We have electronically monitored and tracked more than 2.5 million offenders and completed more than 10 million face-to-face meetings with program participants ensuring compliance, addressing program fees, performing drug testing, changing participant schedules, and reporting to the agencies we serve. *All of Sentinel's services, products and technologies are specifically designed for corrections' supervision and meet or exceed the requirements of the agencies we serve.*

In our 32+ years of operation, we have provided a wide array of services to offender supervision programs nationwide. We monitor participants who are pre-trial, post-sentence, and in custody of those agencies we serve, *including both adult and juvenile populations*. We continue to exhibit extraordinary depth in qualifications and experience, and we administer all aspects of our solutions-based programs in partnership, and in complete compliance, with the agencies we serve. Corrections agencies, sheriff's departments, probation and parole departments, and courts can receive more electronic monitoring and offender management solutions through Sentinel than any other single service provider. These services include:

- + Global Positioning Satellite (GPS) Tracking
- + Radio Frequency (RF) Monitoring
- + Alcohol Monitoring and Testing Services (Breath and Transdermal options)
- + Victim Notification and Tracking Application
- + Case Management Services, including Court Testimony
- + Drug Testing Programs
- + Voice Verification Programs
- + Offender-Funded Programs
- + Smartphone Check-in / Video Call Applications
- + Wrist-Worn GPS Tracking Devices
- + Court Reporting Programs
- + Day Reporting Centers

All equipment provided by Sentinel is the latest model available, and as a provider of electronic monitoring and tracking equipment, Sentinel stays at the forefront of technology to ensure we maintain our competitive advantage. The ability to offer this full continuum of services is evidence of Sentinel's ability to provide extensive supervision scalability and program adaptability for our customers as they grow and require a wider breadth of monitoring solutions. All monitoring services are performed through Sentinel's National Monitoring Centers located in California and Georgia, both of which have been adapted for remote monitoring in the event of an emergency or future Covid-like pandemic.

—IMPORTANT SENTINEL ADVANTAGE—

All of Sentinel's technologies and services proposed herein are monitored directly by Sentinel's own ISO 9001-2015 Certified monitoring centers that are operational 24 hours a day, 7 days a week, 365 days a year. Sentinel owns, staffs, and operates both its Primary Monitoring Center and Secondary Monitoring Center.



COMPANY EXPERIENCE AND REFERENCES

Sentinel has contracted with some of the most progressive and demanding correctional agencies in the provision of electronic monitoring, including for the services of radio frequency electronic monitoring, GPS tracking, and alcohol monitoring. Today, we serve correctional agencies at all levels of government. This entails state-level agencies that include the State of Alabama Bureau of Pardons & Paroles, the State of Connecticut Judicial Branch, the State of New Hampshire Department of Corrections, and the State of Hawaii Judiciary and Department of Public Safety. In addition, we are contracted with some of the largest county programs in the country including operations in Leon and Miami-Dade Counties within Florida; Bexar, Dallas, Harris, and Tarrant Counties within Texas; Los Angeles, San Diego, and San Francisco Counties within California; Dauphin County and the City of Philadelphia within Pennsylvania; and in the Cities of Seattle and Tacoma, Washington, just to name a few. Below we have provided references from customers where Sentinel has successfully implemented and managed equipment and services similar to what has been proposed herein.

AGENCY NAME:	State of Connecticut Judicial Branch (Utilizing NASPO ValuePoint Master Agreement #22PSX0021)
CONTACT PERSON:	Michael McKeon, Court Planner
ADDRESS:	455 Winding Brook Drive, Glastonbury, Connecticut 06033
PHONE:	Office 860.368.3807 Mobile 860.748.3542
EMAIL:	Michael.McKeon@jud.ct.gov
CONTRACT DATES:	June 1999 - Current; multiple contract award cycles
PROJECT DESCRIPTION:	The State of Connecticut Judicial Branch utilizes approximately 200 RF Cellular and 1,300+GPS location-based monitoring devices, including but not limited to GPS used in the Judiciary Victim Notification Program (CT VNP) for tracking DV / Restraining Order Compliance Cases. Sentinel also provides 24-hour, 7 days a week full-service monitoring and notification services based on the agency's monitoring protocols. In addition, agency officers have real-time access to all participants' monitoring records and data via our 100% secure web-based system and monitoring application. For this contract Sentinel provides six (6) full-time staff including a program manager, an inventory specialist, four (4) lead field technicians, plus five (5) part-time field technicians.

AGENCY NAME:	Miami-Dade Corrections and Rehabilitation Department (Utilizing NASPO ValuePoint Master Agreement #22PSX0021)
CONTACT PERSON:	John Johnson, Chief, Executive Officer Community Services
ADDRESS:	1401 NW 7 th Avenue, Miami, Florida 33136
PHONE:	305.790.4632
EMAIL:	John.Johnson@miamidade.gov
CONTRACT DATES:	May 2008 – current; multiple contract award cycles
PROJECT DESCRIPTION:	Sentinel currently provides Miami-Dade Corrections and Rehabilitation Department with approximately 890 active GPS units, approximately 80 participants on smartphone check-in and video call services, and secure web-based Case Management information exchange software for the monitoring of participants placed on the program. Sentinel also provides local technician services for Miami-Dade in order to perform installation/maintenance/removal services.

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AGENCY NAME:	Dallas County Pre-Trial Services (Utilizing NASPO ValuePoint Master Agreement #22PSX0021)
CONTACT PERSON:	Jeff Segura, Director of Pre-Trial Services
ADDRESS:	Frank Crowley Courts Building, 133 N. Riverfront Boulevard, LB#5, 2nd Floor, Room A9, Dallas, Texas 75207
PHONE:	214.875.2352
EMAIL:	Jeff.Segura@dallascounty.org
CONTRACT DATES:	2009 – Current; multiple contract award cycles
PROJECT DESCRIPTION:	For the Dallas County Pretrial Services electronic monitoring program, Sentinel provides services under both our offender-paid model as well as our agency-paid model. Sentinel's full-service case management staff are responsible for installation, maintenance and removal of all electronic monitoring equipment. They also provide verification of each participant's daily compliance with/adherence to all monitoring rules and regulations associated with the program. They provide collection of fees for those participants who are self-pay and generate monthly billing to the County for those participants funded through county dollars. Sentinel provides GPS tracking and radio frequency monitoring services. Sentinel monitors approximately 580 participants via GPS and RF.

AGENCY NAME:	Alabama Bureau of Pardons and Paroles (Utilizing NASPO ValuePoint Master Agreement #22PSX0021)
CONTACT PERSON:	Amy McDill Walton, Manager Special Populations and Programs
ADDRESS:	2176 Parkway Lake Drive, Hoover, Alabama 35244
PHONE:	334.399.0698
EMAIL:	Amy.Walton@paroles.alabama.gov
CONTRACT DATES:	2019 – Current; multiple contract award cycles
PROJECT DESCRIPTION:	For Alabama Bureau of Pardons and Paroles, Sentinel provides electronic monitoring program services to approximately 1,100 participants in addition to the provision of 1-piece GPS equipment and web-based Monitoring Services for the program.

MATERIAL ACQUISITIONS AND BUSINESS RELATIONSHIPS

In addition to our experience and dedication to the agencies we partner with, Sentinel is committed to advancing our technology and service offering through company expansion and strategic acquisitions. In 2012, Sentinel continued our product line growth and expanded our market share in this industry through the acquisition of G4S Justice Services, LLC, as well as the manufacturing operations of G4S Justice Services, Canada. This transaction provided Sentinel customers with a compelling combination of industry leaders and confirmed Sentinel's position at the forefront of the offender management arena.

A further testament to our commitment was Sentinel's acquisition of Omnilink Systems, Inc., a Division of Sierra Wireless, in 2022. As an industry leader of electronic monitoring systems, Omnilink's addition to the Sentinel portfolio solidified a relationship that has existed for more than a decade. Omnilink created a unique opportunity

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for Sentinel to integrate a best-in-class GPS device with our state-of-the-art web-based electronic monitoring software application thus expanding our existing full continuum of products, software, and services. These strategic acquisitions have allowed Sentinel to deliver both industry-leading technology and unmatched customer service to those agencies we are fortunate enough to form partnerships with across the country. Sentinel will continue to explore similar opportunities to further enhance and advance our service capabilities to the correctional agencies we serve.

Sentinel also has an extensive relationship with Alcohol Monitoring Systems Inc. (AMS) dba SCRAM Systems, the manufacturer of the proposed SCRAM Continuous Alcohol Monitoring (SCRAM CAM) bracelet that provides 24/7 transdermal alcohol testing for hardcore drunk drivers and/or repeat high-risk alcohol offenders as well as the Remote Breath Pro handheld portable breath alcohol testing unit. As an AMS-authorized Service Provider, Sentinel is a direct extension of AMS and the hands-on representative in the field, offering comprehensive, responsive, and valuable services to Agencies. Sentinel's staff have undergone extensive training in every facet of SCRAM Systems operations and has undergone an extensive AMS certification process, so the result is best-in-class program development, excellent service execution, and technical innovation.

Our collaboration includes SCRAM Systems providing certified data analysts to review all CAM alcohol monitoring alerts with no need for the agency staff to initiate or request confirmation results, thereby, reducing officers/agency workloads. The collaboration between Sentinel and SCRAM Systems will provide Participating Agencies single-source admissibility. When an alert is detected, SCRAM Systems analysts analyze seven (7) individual pieces of criteria to determine if consumption has taken place, including equations to determine absorption and elimination rates, sample contamination, as well as characteristics to determine when a consumption event begins and ends. In addition, the review process identifies the presence of environmental alcohol and looks at key characteristics of the Transdermal Alcohol Concentration (TAC) curve to ensure that only true drinking episodes are confirmed. This process has been validated in numerous court hearings to date and Sentinel has worked with SCRAM Systems for more than 18 years in the provision of SCRAM devices to some of the largest alcohol monitoring programs in the United States.

Additionally, Sentinel is authorized to resell the Shadowtrack Technologies ShadoWatch GPS watch device and Shadowtrack mobile applications and has deployed these services throughout the United States. ShadoWatch is the latest advancement and product offering in the offender electronic monitoring industry and offers agencies a wrist-worn GPS device for monitoring and supervising low risk clients assigned to electronic monitoring. ShadoWatch is a discreet wrist-worn one-piece GPS tracking device that helps properly monitor low risk program participant compliance. Also used for low-risk program clients, the Shadowtrack mobile applications utilize the client's mobile phone to allow the participant to report on their schedules, provide confirmation of location, and directly communicate with agency officers. Please reference the **Supporting Documentation** (page 13) section of this Attachment for copies of **Letters of Support from SCRAM Systems and Shadowtrack Technologies**.

It is important to note that Sentinel, as the prime contractor for any contracted services performed, maintains 100% responsibility. Sentinel **owns and operates** our National Monitoring Centers located in Norco, California, and Atlanta, Georgia. Our monitoring centers are staffed with Sentinel dedicated employees 24 hours a day, seven (7) days a week, 365 days a year with trained personnel and Supervisors available on every shift. To additionally aid our eastern customers, Sentinel also has a Secondary National Warehouse located at 1005 Alderman Drive, Suite 108, Alpharetta, Georgia 30005. **With operations on both coasts, we can be of service and provide quicker equipment shipments to our customers.**

MISSION STATEMENT

At Sentinel Offender Services, we are committed to helping create the best possible client management outcomes for our customers and the communities they serve. We demonstrate that commitment by offering high quality electronic monitoring hardware, innovative platforms and exemplary customer service maintained through our ISO quality certification.

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WHAT WE DO	HOW DO WE DO IT
Help create the best possible client management outcomes for our customers and the communities they serve	+ Offering high quality electronic monitoring hardware + Offering innovative web-based information platforms + Offering exemplary customer service

QUALITY MANAGEMENT PROGRAM

Since September 19, 2010, Sentinel has been dedicated to delivering quality services, equipment, and a web-based information system and has achieved and maintained International Organization of Standardization (ISO) 9001 quality certification for **Design, Production, and Delivery of Electronic Monitoring Technologies, Monitoring Center Services, Case Management Services, and Community-Based Offender Management Programs**. ISO 9001 is the world's most widely recognized quality management system standard. This standard is based on several quality management principles including a strong customer focus, the motivation and implication of top management, and the process approach and continual improvement. Sentinel's adoption of a quality management system ensures that customers receive consistent, good-quality products and services. Sentinel's quality management system requires our staff to report any customer complaint that is received. Further, the program dictates the steps that must be taken to investigate any concern by initiating a nonconformance report with the specific goal of identifying the root cause of an issue to ensure the effect of a permanent solution.

The Quality Management program is audited annually by an independent firm, Amtivo, a provider of third-party system registration and accredited by the ANSI-ASQ National Accreditation Board. The audit consists of employee interviews to ensure that published policies and procedures are adhered to by the staff. More importantly, the audit involves a thorough review of all nonconformance reports and their identified solution. On November 24, 2025, Sentinel passed our most recent ISO 9001-2015 audit with "0" findings / non-conformities observed during the audit. The successful completion of Sentinel's audit demonstrates to our customers our ability to:

- + Maintain our ISO 9001 quality certification;
- + Maintain and improve our level of quality;
- + Consistently deliver products and services to meet and exceed their needs; and
- + Improve conformity to quality requirements.

ISO Certification is important to our customers, as it demonstrates that Sentinel is committed to quality and ensures that we have audited systems, processes, and procedures in place that cover all aspects of our business. In addition, passing our 2025 ISO Surveillance Audit demonstrates the effectiveness of Sentinel's Quality Management System and confirms that our employees at every level are following Sentinel's Quality Management Plan with the goal of enhancing our customers' satisfaction.

—IMPORTANT SENTINEL ADVANTAGE—

Please note that while some electronic monitoring companies may have ISO certification limited to only the production of electronic monitoring equipment, **Sentinel's ISO certification encompasses Design, Production, and Delivery of Electronic Monitoring Technologies, Monitoring Center Services, Case Management Services and Community-Based Offender Management Programs**. Please reference the **ISO 9001:2015 Certificate** included in the **Supporting Documentation** (page 13) section of this Attachment confirming Sentinel's ISO certification.

Sentinel deals with all aspects of participants, from monitoring center out-bound calling, command center inbound communications, face-to-face interviews, supervision, and case management services, including daily fee collections. We draw upon all our experience to provide world-class programs to successfully achieve the goals and objectives of our customers, the prevention and reduction of criminal activity, and the prevention of delinquency through Best Practices and improved community supervision practices and procedures.

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We consistently demonstrate to our customers that we are a good partner by assisting them in achieving their goals. Sentinel works with our customers to continually recognize the changing needs of the offender supervision industry to ensure that we consistently deliver high quality service. Also, we recognize that our ability to provide the required and necessary equipment and services is facilitated by the professional relationship and cooperation established and maintained between our company and the staff of the agencies we serve. Our commitment is to assign well-qualified and trained staff who are aware of the critical functions for each of our programs. Our staff is dedicated to ensuring open lines of communication to facilitate change when necessary and offer suggestions when appropriate to promulgate better program results.

C. Company Size. Identify the number of employees working for your company.

SENTINEL RESPONSE

Sentinel currently has 282 employees.

D. Ownership Structure. Describe your company's ownership structure.

SENTINEL RESPONSE

Sentinel Offender Services LLC, a Delaware Limited Liability Company, has the following Capital Structure:

The parent company, Sentinel Offender Holdings, LLC, a Delaware Limited Liability Company, can be considered an Associated Entity per Section IX and owns 100% of Sentinel Offender Services, LLC with the following unit allocation:

Robert Contestabile	2%
Mark Contestabile	6%
Donna Contestabile	1%
Thomas Flies	3%
Darryl Martin	3%
Bison Capital Partners IV, L.P.	71%
St. Cloud Capital	14%

Officers	Mark Contestabile	President
	Dennis Fuller	Chief Financial Officer
	Darryl Martin	Chief Operations Officer
	Yoganand Rajala	Chief Technology Officer

The Board of Directors for Sentinel Offender Holdings, LLC (and the operating Sentinel Offender Services, LLC) includes the following:

Mark Contestabile
Douglas Trussler
Lou Caballero
Ben Ham
Darryl Martin

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- E. **Litigation.** List all claims of non-performance or breach from customers in excess of \$5,000, including all pending litigation matters (including civil, criminal, or appellate) or criminal convictions in the past 5 years for the company and all principals. Attach an additional document if necessary.

SENTINEL RESPONSE

Sentinel has been in the offender management business for 32+ years. This information is disclosed as required by this RFP. However, as these matters remain as open cases, we respectfully request that this information be held as confidential, and have labeled this text "**CONFIDENTIAL**", to protect the identities of the parties involved. None of the existing or prior litigation is of size and scope to materially impact Sentinel nor the provision of services to the Participating Agencies. Sentinel's legal team will aggressively defend these claims and seek dismissal, as Sentinel performed services in accordance with program procedures. These claims will not affect Sentinel's ability to deliver on the contract and all Participating Addendums, as Sentinel carries substantial Insurance to minimize risk.

Out of an abundance of caution to remove any potential non-compliance with our response, we are listing this open litigation.

It is important to recognize, **NONE of these claims are for Non-Performance, Breach of Contract nor are any of the plaintiff's contracted government agencies/customers.**

CONFIDENTIAL

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

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[REDACTED]

[REDACTED]

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11/11/2016

1. [REDACTED]
 2. [REDACTED]
 3. [REDACTED]

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III. PROPOSAL CONTACT

A. Proposal Contact Name: Mike Dean
B. Proposal Contact Title: Senior Vice President of Sales
C. Proposal Contact Email: mdean@sentineladvantage.com
D. Proposal Contact Office Phone Number: (513) 336-2214
Mobile Phone Number: (513) 884-4052



IV. ACKNOWLEDGEMENTS AND CERTIFICATIONS

By signing below and submitting a response to this RFP, Offeror acknowledges and certifies the following:

A. Debarment. (Check one of the below.)

- ☒ Neither Offeror nor its principals are presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in public procurement or contracting by any governmental department or agency.
- ☐ Offeror cannot certify the statement above, and Offeror will affix a written explanation to this attachment for review by the Lead State. If after reviewing Offeror's written explanation the Lead State determines it is not in the best interest of the Lead State, Participating Entities, or Purchasing Entities to award Offeror a Master Agreement, the Lead State may reject Offeror's proposal.

B. Non-collusion.

1. This proposal has been developed independently by Offeror and has been submitted without collusion and without any agreement, understanding, or planned common course of action with any other Offeror or supplier of Deliverables in a manner designed to limit fair and open competition.
2. The contents of this proposal have not been communicated by Offeror or its employees or agents to any person not an employee or agent of Offeror and will not be communicated to any such persons prior to the RFP Close Date.

C. Data Disclosure to Foreign Governments and Prohibited Technology. (Check one of the below.)

- ☒ Offeror is not an entity subject to laws, rules, or policies potentially requiring disclosure of, or provision of access to, customer data to foreign governments or entities controlled by foreign governments, and Offeror's offerings do not contain, include, or utilize components or services supplied by any entity subject to the same. Offeror's offerings also do not contain, include, or utilize covered technology prohibited under Section 889 of the National Defense Authorization Act, as amended.
- ☐ Offeror cannot certify all statements above, and Offeror will affix a written explanation to this attachment for review by the Lead State. If after reviewing Offeror's written explanation the Lead State determines it is not in the best interest of the Lead State, Participating Entities, or Purchasing Entities to award Offeror a Master Agreement, the Lead State may reject Offeror's proposal.

D. Conflicts of Interest. (Check one of the below.)

- ☒ Offeror represents that none of its officers or employees are officers or employees of the Lead State and that none of its officers or employees have a conflict of interest as defined by the laws, rules, or policies of the Lead State.
- ☐ Offeror cannot certify the statement above, and Offeror will affix a written explanation to this attachment for review by the Lead State. If after reviewing Offeror's written explanation the Lead State determines it is not in the best interest of the Lead State, Participating Entities, or Purchasing Entities to award Offeror a Master Agreement, the Lead State may reject Offeror's proposal.



- E. Required Insurance.** Offeror agrees to acquire insurance from an insurance carrier or carriers licensed to conduct business in each Participating Entity's state at the levels prescribed in Attachment 04, Sample Master Agreement. Offeror understands that this requirement is mandatory and will not be negotiated by the Lead State.
- F. NASPO ValuePoint Administrative Fee.** Offeror agrees to pay an administrative fee and submit summary and detailed sales reports to NASPO ValuePoint in accordance with Attachment 04, Sample Master Agreement. All costs proposed by Offeror must be inclusive of the NASPO ValuePoint administrative fee. Offeror understands that the requirements in this section are mandatory and will not be negotiated by the Lead State.
- G. Marketing Plan.** If awarded a Master Agreement resulting from this RFP, within 30 days of execution of the Master Agreement, Offeror will meet with NASPO ValuePoint marketing personnel to review and track progress on the marketing plan described by Offeror in Attachment 08, Offeror Response Worksheet.
- H. Confidential, Proprietary, or Protected Information.** As set forth in Attachment 01, RFP Terms and Conditions, if Offeror is claiming any portion of its proposal as confidential, proprietary, or protected, Offeror must complete the required sections of Attachment 11, Claim of Business Confidentiality, and submit with Offeror's proposal a redacted copy of Offeror's proposal, which must be clearly marked as such. Offeror may not mark pricing or Offeror's entire proposal as confidential, proprietary, or protected. Submission of a Claim of Business Confidentiality does not guarantee that information claimed by Offeror as confidential, proprietary, or protected will not be subject to disclosure in accordance with applicable public information laws, rules, and policies. If Offeror fails to submit a redacted copy of Offeror's proposal, or fails to claim information as confidential, proprietary, or protected in compliance with this RFP, Offeror releases the Lead State, NASPO, NASPO members, and entities represented on the Multistate Sourcing Team from any obligation to keep the information confidential and waives all claims of liability arising from disclosure of the information.
- I. Cancellation and Transfer.** Offeror understands and agrees that the Lead State may, as set forth in Attachment 01, RFP Terms and Conditions, cancel this RFP or transfer this RFP to a new Lead State if the Lead State determines that such transfer is in the best interest of the Lead State and potential Participating Entities and Purchasing Entities.
- J. Conditional Awards.** Offeror understands that awards and execution of a Master Agreement are conditional as set forth in Attachment 01, RFP Terms and Conditions, and Offeror agrees to hold the Lead State and NASPO harmless and release the Lead State and NASPO from any liability for damages arising from non-award or non-execution of a contract.
- K. Understanding of the RFP.** Offeror has read the RFP in its entirety and understands and agrees to comply with all requirements set forth therein. Any conflicts in the materials composing the RFP and any issues relating to the content of the RFP, including instructions, requirements, or specifications Offeror believes to be ambiguous, unduly restrictive, erroneous, anticompetitive, or unlawful, have been brought to the attention of the Lead State using the process described in the RFP for asking questions or, if applicable, by filing a protest. In accordance with Attachment 01 RFP Terms and Conditions, Offeror acknowledges and understands that any protest, claim, dispute, or action based upon a conflict or issue described herein must be filed no later than the RFP Close Date, and Offeror waives the right to file any protest, claim, dispute, or action based upon a conflict or issue described herein if not filed by the RFP Close Date.

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Signature

The undersigned is one of the following:

1. The Offeror, if Offeror is an individual;
2. A partner in the company, if Offeror is a partnership; or
3. An officer or employee of the responding corporation having authority to sign on its behalf, if Offeror is a corporation.

By signing below, the undersigned warrants that the representations made and the information provided in Offeror's proposal are true, correct, and reliable for purposes of evaluation for a potential contract award. The submission of inaccurate or misleading information may be grounds for disqualification from contract award and may subject the undersigned, Offeror, or both to suspension or debarment proceedings, as well as other remedies available to the Lead State by law, including termination of any Master Agreement awarded to Offeror.

OFFEROR:



Signature

February 24, 2026

Date

Mark Contestabile

Printed Name

President

Title

mcontestabile@sentineladvantage.com

Email Address

(949) 453-1550 ext 2104

Phone Number



SUPPORTING DOCUMENTATION

Sentinel has provided the following supporting documentation as a supplement to this section of this Attachment:

- + **Letter of Support from SCRAM Systems (page 14)**
- + **Letter of Support from Shadowtrack Technologies (page 15)**
- + **International Organization of Standardization 9001:2015 Certificate (page 16)**

National Association of State Procurement Officials (NASPO) ValuePoint

Dear Members of the Evaluation Committee,

I am writing on behalf of **SCRAM Systems** to formally express our full support for **Sentinel's** response to the **NASPO ValuePoint Request for Proposals for Electronic Monitoring**, issued by the State of Nevada as the Lead State.

SCRAM Systems and Sentinel have established a robust, secure, and proven technical integration that enables Sentinel's electronic monitoring hardware to operate seamlessly within SCRAM's software platform. This integration is designed to support the comprehensive electronic monitoring solutions contemplated under the NASPO ValuePoint Scope of Work, including but not limited to GPS monitoring, data management, reporting, system interoperability, and secure information handling.

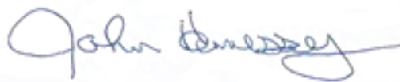
Our integrated solution aligns with the cooperative purchasing framework established by NASPO ValuePoint and is built to scale across Participating Entities while maintaining consistent performance, reliability, and compliance with applicable federal, state, and local requirements. SCRAM Systems' software capabilities, combined with Sentinel's monitoring hardware, provide Participating Entities with a unified and efficient monitoring ecosystem that supports operational flexibility and long-term program success.

SCRAM Systems fully supports Sentinel's participation in this solicitation and believes that the combined strengths of our organizations will deliver significant value to the State of Nevada and all NASPO ValuePoint Participating Entities seeking secure, reliable, and court-validated electronic monitoring solutions.

We appreciate the opportunity to support Sentinel's response to this RFP and remain committed to continued collaboration in support of NASPO ValuePoint and its participating states.

Should you require any additional information or clarification, please do not hesitate to contact me directly.

Sincerely,



John Hennessey
Chief Operating Officer
SCRAM Systems

January 29, 2026

RE: National Association of State Procurement Officials (NASPO) ValuePoint - Sentinel Offender Services, LLC Letter of Certification

Dear Members of the Evaluation Committee,

The purpose of this letter is to document, confirm, and formally express that Shadowtrack Technologies Inc. recognizes Sentinel Offender Services LLC (Sentinel) as an authorized reseller, a premier business partner, and a value-added service provider authorized to sell Shadowtrack Technologies Inc.'s full continuum of advanced Monitoring Solutions.

Sentinel has full access to our latest generation of monitoring solutions and our complete support in offering these services in response to the NASPO ValuePoint Request for Proposals for Electronic Monitoring, issued by the State of Nevada as the Lead State.

Shadowtrack Technologies Inc. fully supports Sentinel's participation in this solicitation and believes that the combined strengths of our organizations will deliver significant value to the State of Nevada and all NASPO ValuePoint Participating Entities seeking secure, dependable, and reliable electronic monitoring solutions.

Should you want to speak with Shadowtrack Technologies Inc. about our partnership with Sentinel, please contact me directly.

Sincerely,

Robert Magaletta

Robert Magaletta
CEO ShadowTrack Technologies Inc.





CERTIFICATE OF REGISTRATION

The management system of certificate number **266659**

Sentinel Offender Services, LLC

1220 Simon Circle, Unit C, Anaheim, CA, 92806, USA

has been assessed and certified as meeting the requirements of:

ISO 9001:2015

Design, Production, and Delivery of Electronic Monitoring Technologies, Monitoring Center Services, and Community Based Offender Management Programs

Further clarifications regarding the scope of this certificate and the applicability of requirements may be obtained by consulting the certifier.



Initial certification: Sunday, September 19, 2010

Current cycle start: Thursday, February 13, 2025

Latest issue: Tuesday, November 26, 2024

Expiry date: Saturday, February 12, 2028
Subject to annual assessments.



Certification structure: Multi Site

Authorized by

Mike Tims
Chief Executive Officer

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Certificate issued by Amtivo (USA) Inc.

Certification is conditional on maintaining the required performance standards throughout the certified period of registration.
Amtivo (USA) Inc, 7502 W. 80th Avenue, STE. 225 Arvada, Colorado 80003-2128, USA.



Expiry Date: **Saturday, February 12, 2028**

Certificate Number **266659**

Locations covered under certification:

- **Sentinel Offender Services, LLC (Overall Certification)**
1220 Simon Circle, Unit C, Anaheim, CA, 92806, USA
Design, Production, and Delivery of Electronic Monitoring Technologies, Monitoring Center Services, and Community Based Offender Management Programs
- **Sentinel Offender Services, LLC - Caldwell**
405 E. Elm Street, Caldwell, ID, 83605, USA
Location Scope: Delivery of Electronic Monitoring Technologies, Case Management Services, and Community Management Programs
- **Sentinel Offender Services, LLC - Dallas**
133 N. Riverfront Blvd 1st Floor Room A9, Dallas, TX, 75207, USA
Location Scope: Delivery of Electronic Monitoring Technologies, Case Management Services, and Community Management Programs
- **Sentinel Offender Services, LLC - Greenville**
101 Broadus Avenue, Greenville, SC, 29601, USA
Location Scope: Delivery of Electronic Monitoring Technologies, Case Management Services, and Community Management Programs
- **Sentinel Offender Services, LLC - Oroville**
51 County Center Drive, Oroville, CA, 95965, USA
Location Scope: Delivery of Electronic Monitoring Technologies, Case Management Services, and Community Management Programs
- **Sentinel Offender Services, LLC - Phoenix**
3806 N. 3rd St. Suite #200, Phoenix, AZ, 85012, USA
Location Scope: Delivery of Electronic Monitoring Technologies, Case Management Services, and Community Management Programs
- **Sentinel Offender Services, LLC - Riverside**
4133 10th St, Riverside, CA, 92501, USA
Location Scope: Delivery of Electronic Monitoring Technologies, Case Management Services, and Community Management Programs
- **Sentinel Offender Services, LLC - San Diego**
7857 Convoy Court, Suite 201, San Diego, California, 92111, USA
Location Scope: Delivery of Electronic Monitoring Technologies, Case Management Services, and Community Management Programs
- **Sentinel Offender Services, LLC - San Francisco**
70 Oak Grove, San Francisco, CA, 94170, USA
Location Scope: Delivery of Electronic Monitoring Technologies, Case Management Services, and Community Management Programs
- **Sentinel Offender Services, LLC - Seattle**
600 5th Avenue, 8th Floor, Seattle, WA, 98104, USA
Location Scope: Delivery of Electronic Monitoring Technologies, Case Management Services, and Community Management Programs

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- **Sentinel Offender Services, LLC (Overall Certification)**
1220 Simon Circle, Unit C, Anaheim, CA, 92806, USA
Design, Production, and Delivery of Electronic Monitoring Technologies, Monitoring Center Services, and Community Based Offender Management Programs
- **Sentinel Offender Services, LLC - Tacoma**
930 Tacoma Avenue South, Room 136, Tacoma, WA, 98402, USA
Location Scope: Delivery of Electronic Monitoring Technologies, Case Management Services, and Community Management Programs

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